

GENERAL TERMS OF SALE

A. ONLINE SALES

The "Inside Magritte" exhibition opens from 5 November 2021 to 6 March 2022. It is presented at the Musée de La Boverie in Liège.

B. APPLICATION OF THE TERMS OF SALE

The agreements between the buyer and Tempora s.a. are entirely and exclusively governed by these general conditions, notwithstanding any provision to the contrary in any document issued by the client.

1. Tarifs

Ticket prices are shown on our website (<https://expo-insidemagritte.com/>) in euros, including all taxes. Special conditions will only be applied at the exhibition reception on the day of the visit.

Any buyer who has requested a special rate (disabled person, senior, child, family) will be required to prove his or her legitimacy with an official and valid document at the entrance control.

2. Personal data

When purchasing tickets via the internet, the buyer is obliged to follow all the steps. During the procedure, the buyer will have to provide specific information that is necessary for the management of his/her order. The buyer confirms that this information is correct and up-to-date. The ticket buyer takes all necessary precautions to keep his/her password secret.

In accordance with the GDPR, Tempora s.a. will only use this data (e-mail address) for the promotion of its activities. Tempora s.a. certifies that these data will not be sold or exchanged under any circumstances. The visitor can at any time unsubscribe from the newsletters and no longer be part of the Tempora s.a. database by sending an e-mail to reservation@tempora.be or by unsubscribing manually.

3. Your ticket

1. No tickets will be exchanged or refunded

2. **Delivery** : After acceptance of the payment, the ticket is sent to the e-mail address indicated during the ordering process. It is delivered in .pdf format.

3. **Validity** : To be valid, your ticket must be printed at home in portrait mode, on a blank A4 sheet of paper or displayed on your smartphone screen. There is one ticket for each entry purchased. The validity of tickets is checked and recorded at the entrance using barcode readers, the ticket is only valid for the date of visit selected when you ordered. It is not possible to be admitted several times with the same ticket.

Only the first person to present the ticket will be allowed into the exhibition. This person is presumed to be the legitimate ticket holder. It is therefore forbidden to reproduce, duplicate or counterfeit the ticket in any way, or to make it available for such purposes. The purchaser must keep the e-ticket in a safe place. The purchaser

should never accept a ticket offered by a stranger, as it may be a copy. The ticket holder may be a different person from the purchaser.

4. Groups will receive a voucher to be presented at the desk on arrival. The price will be revised according to the number of people in the group.

4. Payment

The fact of validating an order implies the obligation of the buyer to pay the price indicated. The buyer must pay for his purchases on the site by bank card (Bancontact, Maestro, Visa and Eurocard, Mastercard). The debit of the bank account is independent of the use of the tickets. In any event, the tickets are paid even if the buyer fails to print them. The proof of payment cannot be used as an admission ticket.

Payment for group tickets is made in advance online, directly at the ticket office or by invoice after the visit. The buyer must mention the latter option when making a reservation and must provide the necessary billing information.

Payment by invoice after the visit is only possible for groups that have made a reservation.

5. I have not used my ticket

Tickets are valid for a single pass through the control for the date and time slot mentioned on the ticket. Unused tickets will not be refunded or exchanged.

6. Report of tickets

No rescheduling of tickets will be accepted. You can change your time slot within 3 hours before your visit on our ticketing platform (www.insidemagritte.tickoweb.be). If you are unable to attend on the day of your visit, we invite you to buy a new ticket or to give it to another person in the same price category for the reserved time slot.